Sustainable Digitalization: Why we need to shift away from Big Tech business models

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Recent work



Presentation

> The context

Efficiency and affluence

> The Big Tech business models: drivers of unsustainability

> The way forward

https://digitalization-for-sustainability.com/publications/

The context

Digitalization is currently unsustainable

The growth is sustained and will continue except if there is a shift **towards digital sobriety/sufficiency**

Current trend would eat up 15% of global GHG reduction by 2030



Digitalization has not resulted in decoupling growth and energy



Lange, S., Pohl, J., & Santarius, T. (2020). Digitalization and energy consumption. Does ICT reduce energy demand?

The ICT sector needs to transform deeply

Digital Reset A fundamental redirection of the purpose of digital technologies for the deep sustainability transformation

Digitalization for Sustainability (D4S), 2022: Digital Reset. Redirecting Technologies for the Deep Sustainability Transformation. Berlin: TU Berlin

The ICT sector needs to transform deeply

Seven Principles for a Digital Reset

Regenerative Design System Innovations Sufficiency Circularity Sovereignty Resilience Equity

Digitalization for Sustainability (D4S), 2022: Digital Reset. Redirecting Technologies for the Deep Sustainability Transformation. Berlin: TU Berlin

Efficiency and affluence

Technology affluence grows more than energy efficiency

Digital CO2 footprint = Population × Digital Technology Affluence × Energy Intensity of Technology × Carbon Intensity



David Bol, Thibault Pirson and Remi Dekimpe

End user devices

Networks

Data centers



Digital affluence (excessive growth of) is the issue

Digital CO2 footprint = Population × Digital Technology Affluence × Energy Intensity of Technology × Carbon Intensity



IEA 4E EDNA, 2019

Digital affluence (excessive growth of) is the issue



IEA 4E EDNA, 2019

Digital affluence hypergrowth: a systemic issue

We face a system design issue



We face a system design issue

Digital technology affluence is growing due to societal and economic behaviours:

- > Digital consumers unaware of the impacts (environment, health, behavior etc) and digitally hungry
- Enterprises engaged in digital transitions without connecting them to increasingly stringent environmental/energy transitions (eg IOT)
- Public authorities encouraging indiscriminate "digital transition projects » bound to yield economic growth
- > Software-induced obsolescence boosting hardware production in line with linear business models

Big Tech (GAFAM, BATX) relying on audience maximization (two-sided market business model) and using addictive design techniques The Big Tech business models: drivers of unsustainability

Market dominance

The Big Tech are financial superpowers

| Company | Market capitalization (B\$, 2020) | Rank |
|-----------------|--------------------------------------|------|
| APPLE | 2300 | 1 |
| MICROSOFT | 1700 | 3 |
| AMAZON | 1600 | 4 |
| ALPHABET/GOOGLE | 950 | 5 |
| FACEBOOK | 800 | 6 |
| TENCENT | 700 | 7 |
| ALIBABA | 650 | 9 |
| NETFLIX | 240 | 33 |
| TOTAL | ~ 9000 | |

The Big Tech overpower the ICT sector

Arthur D. Little (2021). Telecom Economics 2021. Fédération Française des Télécoms

The Big Tech create the market dynamics

| | Application Group | Total Volume |
|----|-------------------|-----------------|
| 1 | Google | 20.99% |
| 2 | Facebook | 15.39% |
| 3 | Netflix | 9.39% |
| 4 | Apple | 4.18% |
| 5 | Amazon | 3.68% |
| 6 | Microsoft | 3.32% |
| TO | TAL | 56.96% |

Sandvine Global Internet Report, 2021

75% of total Internet traffic growth

Global Smart Speaker Market Share By Vendor

Source: Speakergy.com & Strategic Analytics

Digital affluence as a production factor

Digital affluence fueling financial value

> Digital affluence as a (free) production factor

The Big Tech business models: energy intensive, data hungry

| CAGR 2015-2020 | Google | Meta |
|---------------------------------|--------|-------|
| Revenue | 20,0% | 37,0% |
| Energy consumption | 24,0% | 40,0% |
| Market capitalization | 20,0% | 21,0% |
| Revenue energy intensity | 3,8% | 2,7% |
| Internet traffic | 42,0% | 60,0% |

(CAGR Internet traffic 2015-2020 = 29%)

Misleading carbon neutral strategies

Sustainability across the value chain

The Big Tech's value chain cannot be sustainable (1)

"Carbon –neutral" strategies: all Big Tech will power all their sites (data centers) with renewable energy by 2030

Carbon neutrality in 2050 needs GHG emissions to be reduced by half in 2030 (source: IPCC 2022)

Carbon intensity of electricity: 2019 = 0,6 kgCO2/kWh

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N S 2030 Big Tech = 0,06

2030 value chain = 0,3

| | 2019 | CAGR | 2030 |
|--|------|-----------|------|
| | | 2019/2025 | |
| Hyperscale data centers: electricity consumption (TWh) | 70 | 15.8% | 349 |
| Networks: electricity consumption (TWh) | 349 | 5.0% | 598 |
| End-user devices electricity consumption (TWh) | 505 | 7.5% | 1120 |
| Hyperscale data centers: share of total data center workload | 0.48 | 4.0% | 0.81 |

Source: The Shift Project, 2021

GHG(data centers, networks, devices) = ELEC(data centers, networks, devices) * (carbon intensity of electricity)

The Big Tech's value chain cannot be sustainable (1)

« Greening » 100% of their electricity consumption DOES reduce by half Big Tech's scope 2 emissions

The Big Tech's value chain cannot be sustainable (2)

Big Tech "carbon –neutral" strategies will actually drive up by 50% the carbon footprint of their <u>value chain</u>

Indirectly they perpetuate the myth of decoupling digital hypergrowth and carbon emissions

The way forward

Where to: alternative platform business models

Moving **away** from business models where revenue is generated by the sale of user-related information in exchange to free access to platform services and where the capture of user-related data is optimized thanks to addictive design techniques and digitally rich targeted advertising

Examples

- Subscription-based services (eg mail, search, etc..)
- > Cooperative platforms: voluntary provision of <u>specific</u> personal data, buyer/seller community
 - Platformization of existing cooperatives
 - > Start-ups
- Public platforms

How: public policies forcing changes

- > Make Big Tech smaller: taxes, regulations, anti-trust measures etc...
- Make Big Tech business models less financially attractive: reinternalize externalities (eg network costs)
- > Enforce scope 3 (value chain) carbon footprint measurement
- > Forbid the acquisition of personal data by default (# current terms of reference)
- Support and adopt new web standards (web 3 ?) giving individual users full control over the usage of their data
- > Support (including financially) alternative platforms

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